

CASE STUDY

Alexandra Security



PROJECT OVERVIEW

deckpro pumps provided a tailored solution to address persistent flooding at Alexandra Security's site. By installing a 3,000-litre tank with a dual-pump system, we effectively mitigated the site's water challenges, ensuring a flood-free environment during the rainy seasons.

THE CHALLENGE

Our client at Alexandra Security was faced with significant flooding issues at their site. They were struggling with consistent flooding in their yard, particularly during the rainy season from November to March. This was getting progressively worse each year, exacerbated by a high water table at the site. The frequent flooding was causing disruptions to their daily operations and creating an ongoing concern, as the issue persisted. The need for a reliable and efficient solution to manage stormwater and prevent further flooding was critical to maintaining their operations.



THE SOLUTION

Our Account Director quickly conducted a thorough site survey to understand the specific challenges. We identified the lowest point on the property and our engineers installed a 3,000-litre tank equipped with twin pumps. The wastewater pump system was designed to handle large volumes of stormwater, efficiently directing it into a nearby holding area. The dual-pump setup ensured that even during heavy rain, the system could manage excess water, preventing it from accumulating in the car park. Our client said that the system has performed beyond their expectations and only a few times has the secondary pump been required to handle the heavy rainfall.



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THE IMPACT

The installation of the tank and dual-pump system had a significant positive impact on site. For years, the premises have remained free from flooding. The system has proven its efficiency, only needing to activate the second pump on rare occasions of extreme water inflow and meeting the demands even during the heaviest rainfalls, requiring minimal intervention. The client praised **deckpro pumps** for our professionalism and expertise throughout the process, commenting that the solution was one of the best investments made at their premises.



CLIENT FEEDBACK

Our Client at Alexandra Security said: "This solution has been extremely effective. For the past two winters, our yard has remained completely water-free. To be honest it's the best thing we've done at the premises for a long time. The system is highly efficient. Only a few times has the water come in so fast that the second pump is needed. Despite the high volumes of water we face, the installation has performed beyond expectations. The entire process, from consultation to commissioning, was handled with professionalism. The deckpro team was knowledgeable, ensuring we fully understood the system and what to look monitor. Their dedication to quality and customer service was evident at every step. I would recommend Deckpro for their effective solutions. Thanks to their expertise, our flooding issues are finally behind us."



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